

RETURN / EXCHANGE RULES

1. We can return or replace the product within **30 days** of receiving the package from **FAN LEATHER**.
2. Attach the **completed and signed** form to the shipment.
3. The returned **product** must not bear any **signs of use**, it must be free from **additional smells** (eg. perfume), and have undetachable tags.
4. The cost of returning the parcel is **pay by the customer**, details of the website:
<https://fanleather.com/gb/content/13-exchangens-and-returns>
5. **The payment** is sent back to the customer **up to 14 days** from the receipt of the shipment by **FAN LEATHER**.
6. Exchanges and returns should be sent to the company's registered office:

FAN LEATHER Borysiuk sp. J.

Online shop

ul. Żeromskiego 3a

15-349 Białystok, POLAND

phone no. +48 504 715 601

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT US

PHONE: +48504715601

EMAIL: sklep@fanleather.com

WORK HOURS

MONDAY - FRIDAY: 9.00 - 17.00

SATURDAY: 9.00 - 14.00

EXCHANGE / RETURN FORM

FJ

FAN LEATHER

City.....

Date.....

Date of order:..... Order number:.....

First name and last name:.....

Shipping address:.....

Phone: Email:

Payment method*: **Imoje**, **Paypal**, transfer to bank account

Product name

Size

Price

Product name	Size	Price
.....
.....
.....

Reason for the return / exchange*:

too small; too big; color; material; i do not like; not as expected; changed my mind

Payment return: Imoje/Paypal- are always returned to the account or card from which the payment was made
transfer to bank account - return to the given account number:

Account no.: - - - - - -

Name and surname of the account owner:.....

* Check the appropriate box

Customer's signature